



Merial's pre-Congress Symposium

Hotel Croatia, Cavtat, Dubrovnik: Thursday 18 June 2009

The Vaccination Interview: From routine to customised vaccination

Programme

8:30 Room open, distribution badges & symposium pack

9:00 Forum starts

- **Role play sessions:** actors playing out short scenes of "how not to" and "how to" conduct vaccination, highlighting various vet/client relationship situations, with active feedback from the audience
- Role play sessions, facilitated by **experts in veterinary communications** (Liverpool University)
- "**Vet perspective**" and "**Client perspective**" presented by well-known experts
- **ABCD Fact Sheets** examination and discussion
- **Q&A session** challenging ABCD Board members on the Guidelines and vaccine recommendations

18:00 Forum ends

19:15 Official JFMS ABCD Guidelines launch ceremony

20:00 Merial Waterside Welcome Reception

With the participation of the Advisory Board on Cat Disease (ABCD)